

#### Developments in Workplace Law 2023

CSSEA 2023 AGM and Conference

Future: Bright

October 27, 2023

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## Agenda

- New legislation
  - 1. Pay transparency
- Human rights update
  - 1. The Tribunal is in disarray
  - 2. Developments in family status discrimination
  - 3. COVID and Religion

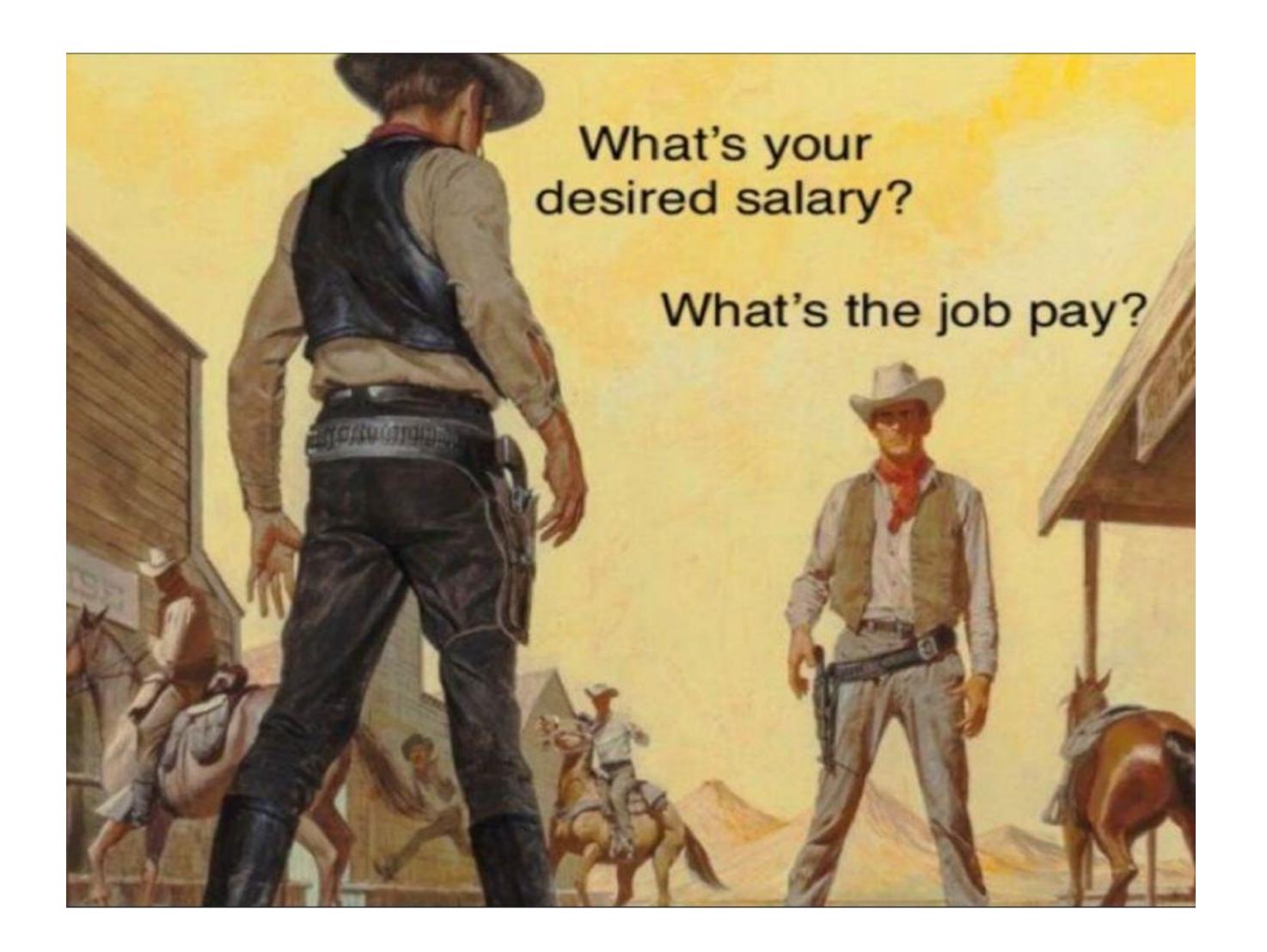
- Employees behaving badly time theft, false expenses, embezzlement, and side hustles
- 2. National Day of Truth and Reconciliation Employers behaving badly harassment, class actions, and bad terminations
  - Short snappers
  - Let's talk about YOU!



### New Pay Transparency Legislation

- Pay Transparency Act
  - Must specify salary or wage in job postings starting November 1, 2023
  - o Guidelines issued October, 2023
  - Must post employer's reasonable expectation about pay for the job
  - May be a defined range
  - Don't have to include value of benefits, overtime, bonuses, commissions, or tips
  - Can't ask applicants about pay history







### New Pay Transparency Legislation

- Pay Transparency Act
  - Employers with 50+ employees must publish pay equity information annually, including on employer's website
  - Effective date of obligation depends on size of employer 2023 (BC Govt) to 2026 (employers with 50+ employees)
  - Information must include data about indigenous women, women of colour, immigrant women, women with disabilities and non-binary people



### National Day for Truth and Reconciliation

- New annual statutory holiday in BC September 30
- Subject to existing ESA provisions regarding entitlement to and calculation of pay:
  - 1. Employee entitled if employed for at least 30 days and worked 15 of 30 preceding days
  - 2. Entitlement is average day's pay
  - 3. If employee works, entitled to average day's pay plus 1.5x pay for hours worked
  - 4. If falls on a non-work day, employer and employee can agree to designate another day



#### Human Rights – the Tribunal is in Disarray

- 3,000 complaints waiting to be processed at BC Human Rights Tribunal
- The enormous backlog at BC Human Rights Tribunal prompted a "Strategy Update" in July 2023
- HRT published "screening decisions" to try to head off more COVID complaints
- Devoting Member resources to clearing COVID complaints
- Cancelled most hearings in second half of 2023, hope to reschedule in 2024
- For non-COVID complaints, focusing on outstanding dismissal applications



#### Human Rights – Family Status Discrimination

- At issue whether Campbell River should still be law
- British Columbia (Human Rights Tribunal) v. Gibraltar Mines Ltd., 2023 BCCA 168
- Good news preserved "materiality" part of test for accommodation "serious interference with a substantial parental or other family duty or obligation of the employee"
  - Mere "I can't find daycare" complaint doesn't trigger right to accommodation
- Bad news eliminated "only employer changes" part of test for accommodation
  - So employer may have to accommodate even if it had nothing to do with the problem



#### Human Rights – COVID and Religion

- COVID caused spike in human rights complaints about religious discrimination because of vaccination policies, masking requirements, and restrictions on gatherings
- B.C. Rapid Transit Co. v. CUPE, Local 7000 (Morzhakov Grievance), 2022 BCCAAA NO. 144 (Noonan)
- Test is not the objective validity of the religious belief or that the belief is objectively recognized
  as valid by other members of the same faith
- Rather, test is whether the issue is a sincerely held religious belief of the claimant
- Requires careful employee-specific analysis

## Employees Behaving Badly – Time Theft

- Besse v. Reach CPA Inc, 2023 BCCRT 27
- BC Civil Resolution Tribunal
- Time theft as cause for termination and basis for damages
- Important factors:
  - 1. Written agreement regarding working remotely; and
  - 2. Time-tracking software on employee's laptop ("TimeCamp") found to be reliable



#### Employees Behaving Badly – False Expenses

- Mechalchuk v Galaxy Motors (1990) Ltd., 2023 BCSC 635
- Only about \$250 in false business expenses meals with wife
- But cause for termination because:
  - 1. the employee was the most senior employee of the company and held a position of trust; and
  - 2. the employee hid his dishonesty and failed to come clean when confronted.



#### Employees Behaving Badly - Embezzlement

- B.A. Blacktop Ltd. and Eurovia BC Inc. v Fazio, 2023 BCSC 892
- Elaborate scheme to make fake payroll payments to employee's 19(!) bank accounts
- \$1,923,000 in damages and \$100,000 in punitive damages
- Probably a dry judgment gambling addiction



#### Employees Behaving Badly – Side Hustles

- Dove v Destiny Media Technologies Inc., 2023 BCSC 1031
- Unpaid work for a café and general store owned by employer's CEO and another partner
- Concerns about her absenteeism and inability to fulfill important work obligations
- Evidence showed
  - 1. significant work on side business during company hours without approval
  - 2. impact on ability to fulfill duties for the employer esp. neglect of a requested business plan
- Key duty to provide full-time service to the employer unless otherwise agreed



# Employers Behaving Badly – New Tort of Harassment?

- Alberta Health Services v. Johnston, 2023 ABKB 209
- Candidate for Mayor of Calgary spread COVID conspiracy theories about Alberta Health
   Services and a public health inspector
- Identified employee by name and publicized pictures of her and her family
- Liable for new "tort of harassment" \$100,000 in general damages and \$250,000 in aggravated damages (as well as \$300,000 in damages for defamation)



# Employers Behaving Badly – New Tort of Harassment?

- Elements of tort:
  - 1. Defendant engaged in repeated communications, threats, insults, stalking, or other harassing behaviour in person or through other means;
  - 2. that he knew or ought to have known was unwelcome;
  - 3. which impugned the dignity of the plaintiff, would cause a reasonable person to fear for her safety or the safety of her loved ones, or could foreseeably cause emotional distress; and
  - 4. caused harm.
- Potential for application to employment situations



# Employers Behaving Badly – Class Actions for Harassment

- Class actions are a powerful tool for harassment claims because victims can avoid attention and cases very rarely go to trial
- Door open in BC after *Lewis v. WestJet Airlines Ltd.* claim alleges employer breached harassment policy
- But vicarious liability where employer strictly liable for act of employee is a significant step further
- Burke v Red Barn at Mattick's Ltd., 2023 BCSC 367 (CanLII) class action certified on that basis
- Store assistant manager took photos of 13 female employees while undressed in washroom and staff room and uploaded them to online pornographic websites
- "unauthorized acts closely connected with employee's authorized acts, duties and responsibilities"

# Employers Behaving Badly – Terminations Gone Wild

- Chu v. China Southern Airlines Company Limited, 2023 BCSC 21
- Award of 20 months' notice for a 68 year old employee with 11 years' service
- Plus \$150,000 in aggravated and punitive damages due to employer's conduct
- All because of how badly the employer treated the employee



### Short Snappers

- Shalagin v. Mercer Celgar Limited Partnership, 2022 BCSC 112 re surreptitious workplace recordings upheld on appeal
- Forbes v. Glenmore Printing Ltd., 2023 BCSC 25 contractual termination provision effective even if it doesn't comply with group notice provisions of ESA
- Mema v. City of Nanaimo (No. 2), 2023 BCHRT 91 \$600,000 human rights award based on "subconscious" operation of stereotype



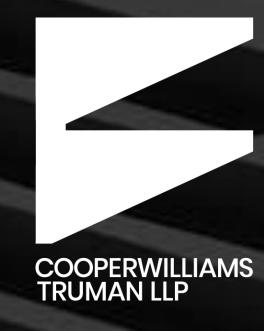
#### Matthew's Guide to Modern Collective Bargaining

- □ = "R u serious????"
- (a) = "OK, now we're pissed"
- I = "That's it, we're out of here"
- □ = "We have a deal!"



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